



Terms and Conditions

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All materials presented on this website, as well as all products, services, mentoring packages, templates, documents, courses, or programs provided by Alexandra Feliciano or AF HR Solutions, LLC, are subject to the following Terms and Conditions. These Terms and Conditions apply to all visitors, clients, and other users of our website. By using www.afhrsolutions.com or purchasing our products or services, you accept these Terms and Conditions and acknowledge having read and understood them.

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These agreements become effective as soon as you visit, interact with, or purchase products or services from our site.

By using our website or purchasing our products or services, you certify that you are of legal age and have the necessary legal capacity to conduct transactions and accept these agreements. You must be over eighteen (18) years old to use this website and purchase our products or services.

AF HR Solutions, LLC reserves the right to amend these Terms and Conditions at any time.

The terms “we,” “us,” “our,” and “AF HR Solutions, LLC” refer to the company, its members, and representatives. The terms “user,” “you,” and “your” refer to visitors, clients, and any other users of the website.

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By using our website, you are subject to our Privacy Policy. By using or interacting with our website, you accept that you have read and agree to its content.

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By visiting and using this website or purchasing our products or services, you agree to use it for lawful purposes only. Furthermore, you agree to use our website, content, products, services, and other resources only for legitimate, non-commercial purposes.

You agree not to share content through our website that infringes or violates our rights or those of third parties, or any material that is threatening, abusive, defamatory, profane, obscene, invasive, or promotes illegal conduct, civil liability, or violates any laws.

You also agree to comply with all applicable laws when using our website and affirm that the information you provide is, to the best of your knowledge, accurate and truthful.



Warranties

By purchasing our products or services, you acknowledge that neither AF HR Solutions, LLC, nor its members, representatives, or employees have guaranteed specific outcomes. Given the nature of our products and services, it is impossible for us to provide guarantees or specific results. Much of the success of our programs, products, or services depends on the commitment of our clients and their compliance with the established terms and conditions.

Refund Policy

Due to the nature of our products and services, no returns or refunds are allowed.

Appointments or Calls

After scheduling an appointment or call with us, you will receive a confirmation email at the address you provided.

If you need to cancel your scheduled call, you must inform us by email at info@afhrsolutions.com at least 48 hours in advance. In this case, you may reschedule the call.

It is important to be available for your call on time, not driving, and in an appropriate setting. If you do not join the call within 10 minutes of the agreed time, it will be considered a no-show, and the call will be canceled. In this case, rescheduling will not be permitted.

Chargebacks or Disputes

By using this website and purchasing our products or services, you expressly agree not to initiate chargeback requests with your bank, financial institution, credit card issuer, or payment platform for any purchased products or services.

If you file a chargeback or dispute related to our products or services, AF HR Solutions, LLC will provide all necessary evidence to demonstrate that the product or service was delivered and processed correctly.

If your chargeback is successful, AF HR Solutions, LLC will send you an invoice for the products or services purchased, which you agree to pay within ten (10) days. Failure to comply may result in legal proceedings to recover owed amounts, including associated costs.

Document Kits and Training Programs

When purchasing our Document Kits or Training Programs, you will receive a confirmation email containing the document, training, or access link.

Sharing this information with third parties not directly related to the business for which it was purchased is prohibited.



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Ensure that you provide the correct email address for communications regarding your purchase. AF HR Solutions, LLC is not responsible for errors in the provided email address.

If you do not receive a confirmation email, please check your Spam folder or contact us at info@afhrsolutions.com.

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professionals. If you need advice on any of these matters, you should contact the professional of your choice.

MISCELLANEOUS

- The titles and subtitles of the sections included in these Terms and Conditions are used solely for organizational purposes and not for the interpretation of the agreements outlined herein.
- If any clause of these Terms and Conditions is declared invalid, void, or unenforceable, such invalidity or unenforceability shall apply only to that clause or the portion thereof that is deemed invalid or unenforceable, with the rest of the contract remaining in effect.
- These Terms and Conditions are governed by the laws of the Commonwealth of Puerto Rico, and any disputes that arise will be handled in the courts of Puerto Rico.
- By visiting our website or purchasing any of our products or services, you agree to be responsible for the expenses and legal fees incurred by AF HR Solutions, LLC to enforce this agreement.

Any notifications related to our products, services, terms and conditions, or policies must be sent to: info@afhrsolutions.com.